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One key was three MCHAS User's Workshops that were held at NFESC, Port Hueneme, California. At these workshops, MCHAS users and MCHAS software developers interacted and quickly identified the functionality MCHAS has to offer its housing customers. These workshops gave the users a feeling of ownership while ensuring they got a system that meets their needs.

In January 2001, an MCHAS showcase was presented at the Professional Housing Management Association in Louisville, Kentucky. MCHAS received an overwhelming amount of positive feedback, not just from USMC Family Housing attendees, but from other agencies as well. Many questions were received from representatives from the Army,

Navy, and Coast Guard about possible implementation of MCHAS at their bases. Headquarters Marine Corps Housing views MCHAS as a success thanks to the outstanding and continued contributions made by Marine Corps base housing staff, NFESC project managers, and software developers from private industry. The MCHAS focus is to provide and improve prompt and quality housing automated services to our ultimate customer - the military member with or without a family.

For additional information, please visit the MCHAS website at <http://mchas.nfesc.navy.mil> or e-mail [mchas@nfesc.navy.mil](mailto:mchas@nfesc.navy.mil).

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